

## Improving healthcare in Weston and the surrounding areas



# Overwhelming case for change



- 1 Changing health needs**

Our population is growing, getting older, living with more long term conditions and there are significant inequalities in health
- 2 Variations in care and access in primary and community care**

There are differences in the way care is currently provided, with some patients finding access more difficult than others
- 3 Meeting national clinical quality standards**

Some services at Weston General Hospital don't have sufficient volumes of certain cases and there is a shortage of specialist staff
- 4 Getting value for money**

We must live within our financial means and make sure we use our available resources most effectively to meet local needs

# Our vision for the future

- Weston General as a ‘dynamic and thriving’ hospital at the heart of the community – **bringing back the services patients need most** regularly, such as chemotherapy and more planned surgery
- Services that are **responsive to the changing needs of the people who live here**, e.g. more young families moving to the area, a higher than average incidence of mental health problems, and a growing older population who need much better out-of-hospital services to keep them safe and well
- Weston General as a ‘**centre of excellence**’ for frailty, regularly hitting clinical quality standards; and attracting and retaining key medical and nursing staff – ensuring it is sustainable and fit for the future

## Development of model

- Has been **designed and shaped by senior doctors** across our region, with input from health and care professionals and the public
- Has been through **rigorous assurance processes** including NHS England and the South West Clinical Senate
- Has met a series of strict evaluation criteria that have been designed to prioritise **safety, quality and sustainability**

# What it means for patients



- **24 hour access to urgent and emergency care** – delivered in a way that is safe and sustainable (with boosted GP out-of-hours services, and increased opportunity for GPs to admit patients directly into a hospital bed)
- **GPs working with A&E doctors** on the ‘front door’
- The most serious emergencies – such as heart attacks and head injuries – **would still be taken directly by ambulance to one of the larger specialist centres locally**, as has always been the case. All evidence shows that recovery is better in these settings, even if you have to travel further by ambulance
- People still receive the vast majority of urgent care services at Weston, **at the times where there is greatest demand**

# Changes to the hospital



## **A&E and urgent care, to include:**

- Making the current temporary changes to A&E opening times permanent A&E at Weston would be open from 8am – 10pm, 7 days a week.
- Adding GPs to the A&E department team.
- Creating more opportunity for GPs, and potentially paramedics, to be able to admit patients directly onto wards overnight.

## **Critical care:**

- Providing critical care up to level 2, and up to level 3 for 12 hours, with the ability to extend on a case by case basis.

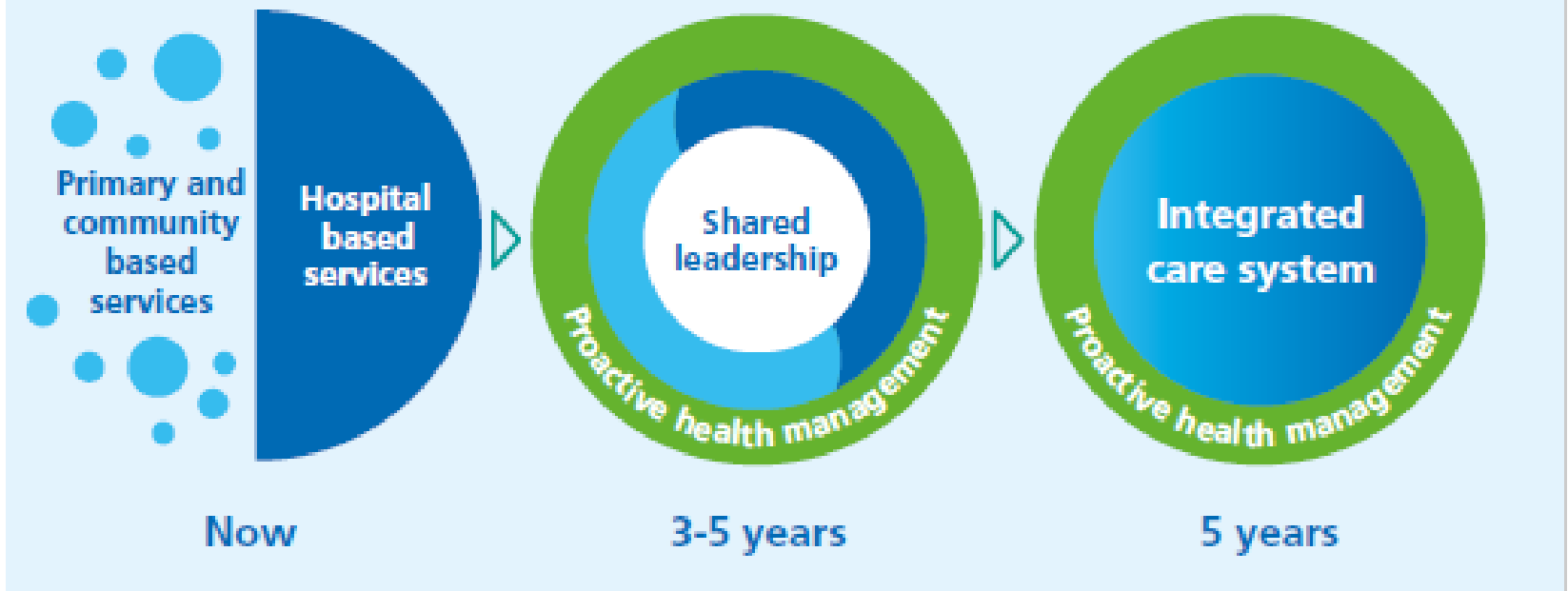
## **Emergency surgery:**

- Providing emergency surgery in the day time only, for those patients assessed as suitable for up to level 2 critical care on a high dependency unit following surgery.

- New **integrated frailty service** joining up community-based and hospital care
- **Children's urgent care services** open 8am – 10pm, 7 days a week (currently 8am – 6pm, Mon - Fri)
- **Crisis and recovery café**, plus additional investment in **CAMHS** and **psychiatric liaison service**
- **Strengthened primary care** with networks of GP working together to give patients greater access to appointments and GP related services

# Long term vision: aligned with the NHS Long Term Plan

## Our vision for integrated care in Bristol, North Somerset and South Gloucestershire





## Q & A

